

*If you need to return any item for refund, exchange or warranty please print off and fill out this form to include in parcel. Please also include a copy of your receipt/sales invoice to help us deal with your parcel quickly and efficiently.*



## Returns Form

Returns Department  
Road Race & Customs Ltd  
Unit 2 Evans Yard  
Templetown  
South Shields  
Tyne & Wear  
NE33 5SH  
United Kingdom

|                   |           |
|-------------------|-----------|
| Name:             |           |
| Address:          |           |
| Telephone:        |           |
| E-mail:           |           |
| Date of Purchase: | Order No: |

*NOTE: If the above info is correct on your receipt then there is no need to fill out the above, just staple this form to it. Please do not forget your receipt if the address above does not match the record we have.*

|                                                    |
|----------------------------------------------------|
| Item(s) being returned:                            |
| Reason for return (replacement, refund, warranty): |
| For warranty work—please explain problem:          |

We will deal with your return within 24 hours of receipt of goods to our address provided. Please allow for the delivery time of the goods being returned to us to reach our premises.

**Replacements:** We aim to despatch any exchanged goods within 2 days. If the replacement item(s) is needed urgently please contact us directly either by phone or e-mail.

**Refunds:** Please allow 5 working days for refunds to appear in your account after the goods have been received by us.

**Warranty Claims:** Please allow extra time for the goods to be inspected, this may involve sending the item to the manufacturer/supplier for their opinion and for the product to be repaired if required.

In all instances we aim to deal with every return as quickly as possible and will email you on receipt and progress of your return. Any queries at all, please contact us by phone (+44) 07745255565 or e-mail ([info@roadraceandcustoms.co.uk](mailto:info@roadraceandcustoms.co.uk)).